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- [1] Tuesday, 29th June 1999 [2] (9.30 am) MR COX: My Lord, I wondered whether your Lordship might 41 appreciate an update on the position. I do not know [5] whether your Lordship has had a bundle from the claimant [6] of a witness statement from Mr -MR JUSTICE LADDIE: I have read it all. [7] MR COX: I am grateful. In that case, your Lordship knows [9] some of what has been going on, albeit it is only the [10] tip of the iceberg of the activities the defendant's [11] solicitors and others have been pursuing. The position [12] we are at now is that it appears, from the best we can [13] investigate, that there is no internal evidence [14] whatsoever to support the allegations that were made [15] last week by the defendant and it is purely the basis [16] put forward by Mr Hobbs in cross-examination. MR JUSTICE LADDIE: There is no evidence either way. [17] [18] MR COX: There is no evidence either way. There is nothing 19] to prove it. Dr Giles is on her way, because the [20] defendant has requested that we should have her here for [21] cross-examination. She was due to be here this morning [22] at 9.15. I rather suspect she has been delayed in 1 traffic. I am told, I am afraid, that she is some [24] distance away, because she has only just left. She was [25] requested to be here at 9.15 am but has had, my Lord, to
 - [1] stage. Plainly, without Miss Giles, there is nothing [2] I can do except await the calling of Mr Hobbs' [3] witnesses. MR JUSTICE LADDIE: Let us get on with it. MR HOBBS: My Lord, can I explain the position? We were [6] told yesterday she would be here at 9.15 am, so I do not [7] have my first witness here. He is Mr Leggatt. He is [8] the man who cannot come back tomorrow. Your Lordship [9] may remember he was sitting in the public gallery last [10] week. Carson was staggered to come behind him and then [11] Mr Lazenby -MR JUSTICE LADDIE: Do not worry, Mr Hobbs. When will [12] [13] Mr Leggatt be here? MR HOBBS: I am told the latest was 10.00 am. MR JUSTICE LADDIE: Mr Hobbs, does it come down to this: [15] [16] there are no witnesses now: "yes" or "no"? MR HOBBS: I think so, my Lord. [17] MR JUSTICE LADDIE: There are no witnesses. Whose fault [18] [19] that is is not a matter we need worry about now. There [20] are enough reasons for ill feeling between the parties [21] already. If there are no witnesses, there are no [22] witnesses. Somebody is going to pay for it at the end [23] of the day. But there we are. I will rise until you [24] have a witness for me. Unless there is anything else? MR HOBBS: Dr Giles is on her way. She was the witness

- [1] put aside other matters, both to do her examinations and [2] to produce her report over the weekend. So I apologise [3] for that. But it would appear there will be some delay μ] before she can be here. MR JUSTICE LADDIE: We will get on with something else. MR COX: My Lord, may I make one further submission to your Lordship, which I feel obliged to do at this point 18] because it is not the case, we submit, that the week [8] your Lordship has been so kind as to grant us can wholly [10] eradicate and remove the prejudice which is done to the [11] claimant by a late raising - I shall use a neutral [12] term - of a grave allegation of this kind. Had we been [13] adverted to the existence of this remarkable allegation [14] well before the trial, as we should, both in the [15] pleading rather than misled completely by that, it may [16] have been possible to pursue other enquiries. There are [17] others. There is a Mr Slavin in Australia, who we have [18] been unable to contact, and there are other ways in [19] which the claimant, we submit, would have been able to [20] prepare. The position, my Lord, is simply this: we have [21] been able to carry out the obvious enquiries and do all [22] that was immediately obvious at a week's notice. I know [23] your Lordship has this well in mind, but I simply [24] mention it for the purposes of a record being made. My Lord, I am in your Lordship's hands at this
- [1] I was proposing to examine here and now and I would hope [2] to do her first. MR COX: My Lord, I have to say that the latest I have heard [4] is that she may be approximately an hour, I assume. MR JUSTICE LADDIE: Why? Was she told to be here at 151 [6] 9.30 am? MR COX: My Lord, my solicitor has been quite candid. The [8] position is - I completely apologise - it appears [9] there has been a breakdown of communication. MR JUSTICE LADDIE: She thought she had to be here at 1111 10.30 am? 1121 MR COX: She thought she was to receive a further call. Those instructing me believe she was told to come at [13] [14] 9.15 am. MR JUSTICE LADDIE: Mr Hobbs, you would prefer to start with [15] [16] her, would you? MR HOBBS: I am afraid I would, my Lord. MR JUSTICE LADDIE: I have told the parties I have to rise [19] at 12 o'clock today. That is why we sat at 9.30 am. [20] I am afraid that still has to be. I hope to be back by [21] 2 o'clock. I will rise until such time as you have your [22] first witness here. MR HOBBS: Your Lordship said was there any other matter.

I do not know whether your Lordship wishes to know about

25] the open correspondence that has passed between the

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[1] parties. MR JUSTICE LADDIE: Mr Hobbs, it may come as a surprise to [3] you, but I am not running this case. That is very [4] apparent. If you wish to make any submissions to me or 5 bring anything to my attention, that is a matter for [6] your choice. I have decided there is no point in me making further enquiries of my own volition. MR HOBBS: There has been open correspondence and since the [9] response that we received from Mr Donovan Senior was to [10] invite the attention of the court to his response to my [11] letter and since I have had an open response from my [12] learned friend's solicitors, I think the right thing [13] would be to put that material into a clip and let [14] your Lordship see it in your Lordship's private room. MR JUSTICE LADDIE: Thank you very much. [15] (9.40 am) [16] (A short adjournment) [10] [18] (9.45 am) MR HOBBS: My Lord, fortunately I am in a position now to 91 [20] call Frank Leggatt. The proposal is I should call him [21] and then we should turn back to Dr Audrey Giles when she [22] arrives, which is currently estimated at 11.30 am. May I therefore call Frank Leggatt to the witness [24] box, please. MR FRANK LEGGATT (sworn)

A: Petrol; petrol pricing; petrol product development; the [2] emerging development of shops on forecourts; advertising [3] and promotions; part of the way our network was [4] designed, developed and constructed: more to do with the [5] look and feel of it, than necessarily the choice of [6] where sites were, petrol stations were; and the [7] relationship between Shell and its different kind of Q: So that the promotions was really only one part of a [9] [10] fairly wide range of responsibilities, was it? [11] Q: Between September when you first joined, I think from [12] [13] another division of Shell, was it? [14] Q: You had been previously I think in the gas and [15] [16] distributor business before 1992 when you moved to [17] retail marketing; is that right? A: Yes. [18] Q: Between September and December is it fair to say that [19] [20] you would have been really getting to know the position, [21] its responsibilities and the people who were working under you, that sort of thing? A: Yes. [23] [24] Q: Yes. During the course of that time, promotions being one of your responsibilities, you had discussions, as

[2] MR HOBBS: Mr Leggatt, on the carousel beside you there 3 should be a file which carries the reference C2 on the [4] spine. In that file would you please, if you have it, [5] turn behind tab 4. Mr Leggatt, do you have a document [6] there with page number 122 on it and the heading "Witness Statement of Frank Leggatt"? A: Yes. 191 Q: Look through the pages which follow them. Do not read 191 [10] them, but look through them to page 136. A: Yes. [11] Q: Mr Leggatt, is that a witness statement that you have [12] [13] made for the purposes of these proceedings? A: Yes. Q: Mr Leggatt, are the contents of that witness statement [15] [16] true to very best of your knowledge and belief? A: Yes. [10] Q: Would you please wait where you are. [18] Cross-examination by MR COX [20] MR COX: Mr Leggatt, you joined the department responsible [21] for the Promotions Unit I think in September 1992; is [22] that right? A: Yes. Q: What was the field of responsibility that you had, apart [25] from promotions?

[1] Examination-in-chief by MR HOBBS

[1] I understand it, with David Watson? A: Yes, and other people. [2] Q: And others. How often would you see, for example, [4] Mr Watson? A: Once, twice, three times a week. Something like that. [6] Q: What about Mr Lazenby? 7 A: Less. Q: Less. How often? [8] A: Once a week. 191 Q: Once a week. FIOT A: During that period. [11] Q: When you first came, as I understand it, you had a [12] [13] number of discussions of a general kind concerning [14] promotions strategy with Mr Watson; is that right? [15] A: And others, yes. Q: And others. But it was not until 24th December 1992, [17] reading your witness statement, as I understand it, that [18] you received a note from Andrew Lazenby setting out a [19] recommendation that you should proceed with a long-term [20] loyalty scheme and the nature of that scheme? [21] A: Yes. [22] Q: You had no input of any significant character because, [23] apart from anything else, you had only arrived in [24] September, into the way in which that scheme had [25] developed; is that fair? Or those ideas had developed?

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