From:

Sent:

28 August 2007 17:38

To: Cc:

Subject:

RE: Group IMF discussion

Thanks

- I mentioned Mr D's interest in lubricants on your behalf in the IMF call.

On 'weathering' the situation: exactly so - best thing is for us to keep our heads down, not be drawn into responding to D's allegations (which would play into his hands) or making public statements on it. Unless there is a significant takeup by US media, NGO or lawyers on behalf of customers, Donovan will sooner rather than later turn his attention to other existing (eg North Sea safety etc) or new issues. However, he won't forget about it - he is always looking for linkages so he can present these as supposedly reflecting a pattern of improper behaviour, rather than being isolated (and usually inaccurate, misinterpreted or exaggerated) incidents.

the US is a new 'market' for him. I understand that Alfred D lives in the US, but the website and background is very much UK. No doubt he would love to get more attention in the US - interestingly, the blog monitoring we do in the US does give his site a lot of attention. You might like to get yourself



RE: Shell Monthly Online Repor...

on the distribution list

organises this) - see attached email?

regards

--- Original Message-

From: Sent:

28 August 2007 15:25

To:

Subject:

Group IMF discussion

- FYI we have received further allegations from Mr Donovan regarding lubes in the US. While the issues team is mainly US based, 'will be signing off any materials with I I'd appreciate any views you have on 'weathering' the attention of Mr Donovan. Will keep you in the loop.

Rest wishes