DON MARKETING UK->01715832034 ECM

Page 29

Shell U.K. Limited

Legal Division

Mr J Donovan Director Don Marketing UK Limited St Andrews Castle 33 St Andrews Street South Bury St Edmunds Suffolk IP33 3PH

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By Fax: 01284 388308

Dear Mr Donovan

DON MARKETING UK LIMITED -V- SHELL U.K. LIMITED

I refer to your fax of 4 July. A mediation cannot be conducted without good faith on both sides. It was agreed at our meeting that the litigation should continue in parallel to the mediation without delay. That has simply not happened. It was also clearly understood that Mr Sotherton would have to be part of the mediation process as there was no point in our satisfying you if Mr Sotherton continued to pursue his claim by involving us. I understand that Mr Sotherton's consent to the mediation process has been made subject to conditions which are unreasonable and unacceptable.

As soon as these two outstanding issues can be resolved, the mediation to which the Shell U.K. Directors are firmly committed can proceed as speedily as possible. However, for the mediation to work, we must be able to put all of the facts to the mediator which we cannot do until we have all of the documents we are entitled to under the discovery process. I had assumed at our meeting that this would present no problem as you and Mr Woodman assured me that you were trying to produce these documents as quickly as you could.

The difficulty I have in corresponding with you is not my position in the company but the fact that I am a solicitor bound by the rules of professional conduct which preclude my corresponding with a layman represented by a solicitor. I have for the sake of a speedy response ignored the professional rules but I am making sure that copies of our correspondence are sent to Royds Treadwell through Mackrell Turner Garrett.

Yours sincerely

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R M Wiseman General Counsel

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