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AgencyPro Ref: 1116-100323-Denton

24th February 2012

Mr Richard Denton
4 Barn Croft Drive
Lower Early
Reading
Berkshire
RG63 2WE

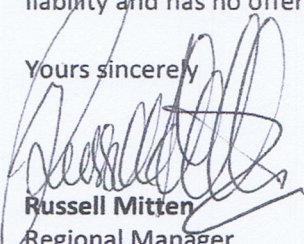
Dear Mr Denton,

I reviewed the contents of your letter dated 6th February 2012 and addressed to Mr G Turner.

I understand that you have already received a response from Countrywide Legal with regard to your subject access request and that matter is now concluded.

The decision letter from Mr Annells and myself refer. The company continues to deny liability and has no offer to make to you.

Yours sincerely


Russell Mitten
Regional Manager