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Mr R Denton
4 Barn Croft Drive
Lower Earley
Reading
Berkshire
RG6 3WE

13 August 2010

Dear Mr Denton,

Thank you for your email. I have looked into this case very seriously and would like to point out that we were asked by yourself and Mr Standing to put the tenancy agreement together however, it was made clear that this was not a formal contract and nothing to do with Carsons or Carsons Lettings. That said I am extremely sympathetic with your situation and will do everything possible to expedite a sale.

Whilst writing, I would like to further endorse that I believe what Mr [REDACTED] has done is nothing short of immoral and indeed illegal and it is my recommendation that you involve the police. We will fully co-operate in this matter.

I would like to confirm that we will be marketing your property at £425,000 which I believe, in the current market conditions, to be slightly high, however that said, I will do all I can to achieve the best possible price.

I have now had a opportunity to visit your property and it appears to be in good order, it is my opinion that Mr [REDACTED] is living at the property, as you are the legal owner and there is no formal tenancy agreement it is also my opinion that you should be well within your right to change your locks, however you may wish to take legal advice on this matter.

If I can be of any further assistance by way of changing the locks please do not hesitate in contacting me on 01189 669 452.

Yours sincerely

Alun Graham
Branch Manager
Carsons