-----Original Message-----From: Sent: Tuesday, March 20, 2007 8:10 AM To: Cc: Subject: RE: FYI: Media monitoring - An e-mail to

at Fox News: Shells treachery in Iran

In response to the questions that you raised:

John Donovan is the son of Alfred Donovan (they are self proclaimed joint owners of the "royaldutchShellplc" website which is highly critical of Shell (http://www.royaldutchshellplc.com)

The two have a long-running grudge against Shell (reason identified in the attached issue brief). Most recently they claim to have provided the Russian government with information that was used in discussions around Sakhalin II and they are "championing" a number of issues against Shell (safety standards in Shell, business principles etc).

You are also right that the Donovan's have contributed quite significantly to a Shell wikipedia entry: http://en.wikipedia.org/wiki/Royal_Dutch_Shell_Environmental_and_reputational_issues. This is almost entirely negative.

Please note that Corporate Affairs is aware of the entries - and that no amendments should be made (our response / approach is being considered).

I attach the last issue brief that was produced for Mr Donovan - this will be updated for the upcoming AGM to reflect the recent up-serge in his activities.

I would like to request that you keep myself and updated should this issue escalate - and that any comment re: accusations made by the Donovan's is first approved centrally.

Regards

<< File: 2006 - Q1 - Alfred Donovan.doc (Compressed) >>

-----Original Messara-----From: Sent: maandao 19 maart 2007 18:43 To: Cc:

Subject:

RE: FYI: Media monitoring - An e-mail to

at Fox News: Shells treachery in Iran

----Original Message-----From: Sent: 20 March 2007 17:27 To: Cc: Subject: RE: FYI: Media monitoring - An e-mail to at Fox News: Shells treachery in Iran Importance: High

has asked that I develop a brief, straightforward fact sheet for external use on the Donovan issue that we could provide if the show contacted us-- and if this blows up into a larger issue.

Please review the attached one-pager for external use. Also, if there is any recent activity, please provide.

Thanks for your help on this.

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Subject: RE: FYI: Media monitoring - An e-mail to News: Shells treachery in Iran

at Fox

Not sure if it's the same "John Donovan" who made the post below, but I thought his name rang a bell for some reason. The "John Donovan" described in the link to a wikipedia.org page below has been in pursuit of Shell for quite some time due to a longstanding dispute (in the UK). We should be mindful of this if the possibility moves forward or this particular issue gains traction -- given the web presence that Donovan maintains against Shell.

, I believe we have an issues brief covering the situation with the Donovan brothers, correct?

http://en.wikipedia.org/wiki/Royaldutchshellplc.com

Centenary Book

Given the Donovans' continuing close scrutiny of Shell activities (and their appeals for any input from 'whistle-blowers'), they will doubtless subject the upcoming book to the closest scrutiny, as will (in a more balanced way) (both are authors of the Wikipedia entries on Shell).

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