F 1: Sent: 15 July 2009 17:16 To: Subject: Donovans

right, so here are few questions:

John Donovan says he has about a dozen high level executive who regularly feed him inside info... For example, he broke is reorg plan's in May. Is this worrying? are you trying to root out who these people are?

Have you tried to engage with the Donovans, to try to bring them onside of get them to tone down their anti Shell stance?

He claims to have supplied information directly to send on a sending info after he was given services personal fax number, that led directly to Shell having to sell down its stake. That obviously has cost the company many billions in lost revenue. One, do you contest those facts? and Two, are you doing anything to get the website shut down?

Do you have a standing policy on how to deal with them?

I join there may be a few more that come up, but that it is for timebeing.

cheers,